

**WHEN A YOUTH (age 0-17)
IS EXPERIENCING A MENTAL HEALTH OR SUBSTANCE USE CRISIS**

NO IMMEDIATE MEDICAL NEED
Call Mobile Crisis Response (MCR) @ 269-373-6000

YES IMMEDIATE MEDICAL NEED
Refer to Local Emergency Department (ED)
(overdose, wound care, safety needs)

**Medicaid or
NO Insurance**

**Commercial
Insurance**

ED will determine
Level Of Care and contact
MCR as necessary

MCR will respond to the home, school,
physician office, etc. or will arrange
alternative location to complete assessment

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If mental health placement is needed
MCR will authorize and
coordinate the placement

If mental health placement is needed
MCR will make a
Level Of Care recommendation

If NO placement is needed MCR
will coordinate any follow up needs

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