

**To make a phone referral in  
Kalamazoo County contact:**

Allison Bland, MA, LLPC  
Family Preservation Program Manager  
269.344.0202 x.4223  
AllisonB@fcsource.org

**To make a phone referral in  
Calhoun County contact:**

Christina Fletcher-Wert, MA  
Family Preservation Supervisor  
269.251.5670 or  
Christina.Fletcherwert@fcsource.org

*Funded by the State of Michigan*

Family & Children Services is a private, nonprofit, nonsectarian, human service organization begun in 1903. Its mission has remained constant "...To support, strengthen and preserve the safety, well being and dignity of children, individuals and families".

The Agency receives funding through contracts with Community Mental Health programs and the Michigan Department of Health and Human Services, insurance reimbursements, fees for service and contributions. We are accredited by the Council on Accreditation of Services for Families and Children. The Agency is licensed by the State of Michigan as a Child Placing Agency, Child Caring Institution (Children's Therapeutic Group Home), and Substance Abuse Program.

Sherry Thomas-Cloud, MSW, LMSW  
*Chief Executive Officer*  
Sherry.Thomas-Cloud@fcsource.org

Joyce Daily-Spence, MA, LLP  
*Director of Child Welfare Services*  
Kalamazoo (269) 344.0202 - Calhoun (269) 965.3247  
joyced@fcsource.org

Allison Bland, MA, LLPC  
*Family Preservation Program Manager*  
(269) 344.0202 x.4223  
allisonb@fcsource.org

Christina Fletcher-Wert, MA  
*Family Preservation Supervisor*  
(269) 251.5670  
Christina.Fletcherwert@fcsource.org

*Family & Children Services' facilities are barrier-free.*



1608 Lake Street, Kalamazoo, MI 49001  
269.344.0202 | Fax 269.344.0285

778 W. Columbia Avenue, Battle Creek, MI 49015  
269.965.3247 | Fax 269.966.4135

[fcsource.org](http://fcsource.org)



# Families Together Building Solutions



## Families Together Building Solutions

FTBS is an in-home program that works with families who are experiencing issues related to child and family well-being and are in need of supportive assistance.

### What can you expect?

Families can expect a strength-based and solution-focused approach. The FTBS Worker will use the family's many strengths to assist them in solving the challenges they are facing. Service areas include:

- Parenting Support/Skills
- Assistance with budgeting
- Connection with community resources
- Communication and conflict resolution
- Building Positive Relationships
- Advocate for services that family desires
- Assistance with Counseling Referrals
- Assist family with household management



### The FTBS program:

- Works with families in their own home
- Has staff available 24/7 if a crisis occurs with the family
- Will work with families during evenings or weekends when necessary
- Provides service to the family for ninety (90) days not to exceed a total of one hundred eighty (180) days of service
- Will average not less than three (3) hours of face-to-face contact per family, per week

### Who can refer?

- Department of Health and Human Services CPS in Kalamazoo and Calhoun Counties
- School Success Coaches in Kalamazoo and Calhoun Counties

### Who is eligible?

Parent or primary caregiver in Kalamazoo or Calhoun County who is responsible for the care and supervision of minor child(ren):

- Who have an open DHHS Category I, II, III, IV, foster care or delinquency case
- Whose open case was closed within the past 18 months
- Who had a CPS investigation within the past 18 months
- Who had 3 or more rejected CPS complaints
- Who have completed Families First services and need additional services
- Who have completed Family Reunification Program and need additional services
- Families open to prevention services with Category IVs having priority
- Families with an open Category I or II and no longer qualify for Families First Services
- Families identified as needing support by a DHHS Success Coach