

OUR MISSION

**"TO SUPPORT, STRENGTHEN AND PRESERVE
THE SAFETY, WELL-BEING AND DIGNITY
OF CHILDREN, INDIVIDUALS AND FAMILIES."**



Since 1903 Family & Children Services has been the voice of concern and compassion for our most vulnerable citizens. We are a private, nonprofit, nonsectarian, human service organization. Our mission is accomplished through a continuum of child welfare, behavioral health and crisis intervention services that have evolved over the years to meet the needs of our community.

All services are strength-based and client-centered, supporting individuals and families as they create healthy changes in their lives.

A volunteer Board of Directors and dedicated staff take the Agency's mission personally and commit every day to being a **Source of Hope** to those we serve.

Serving the Community Since 1903

fcssource.org

5,055

Total Individuals Served in 2022

80%	Income under 200% Federal Poverty	64%	White/Caucasian	4%	Hispanic/Latinx
60%	Under age 19	17%	Black/African American	3%	AAPI/Native American/other
12%	Identifies as LGBTQ+	10%	Multi Racial	2%	Declined

2022 FINANCIAL HIGHLIGHTS

MI Dept of Health
and Human
Services

Contributions
General

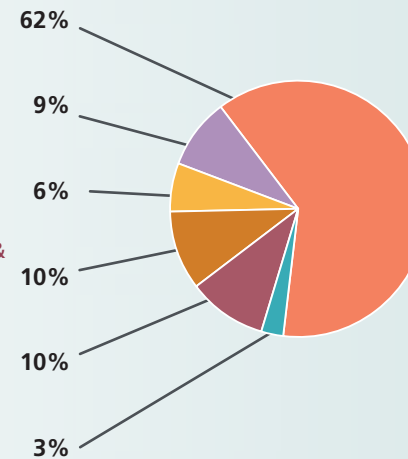
Endowment
Spendable

Insurance, Fees &
Other Contracts

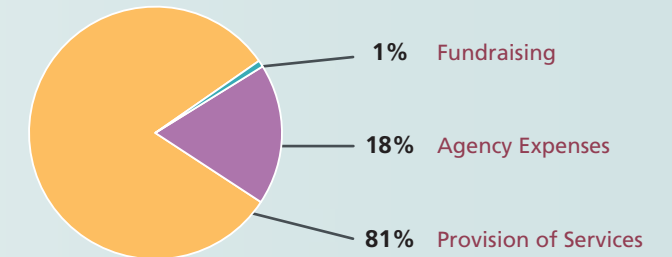
Community
Mental Health

Grants / Other
Sources

REVENUE



EXPENSES



2022 PROGRAM OUTCOMES

CHILD WELFARE

- 100% of high risk families remained together after services

BEHAVIORAL HEALTH

- 100% of youth/families improved or maintained functioning

CRISIS RESIDENTIAL

- 62% of crisis resolved without out of home placement

CUSTOMER SATISFACTION

- 96% felt treated with respect
- 96% satisfied with all services
- 96% felt staff were sensitive to culture/ethnicity

BOARD OF DIRECTORS

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Connie McFee, Vice President
Linda Miller, Treasurer
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CEO EMERITI*

A SOURCE OF HOPE

CLIENT ASSISTANCE PROGRAMS

HANDLE WITH CARE: A unique safety net providing clients with basic needs and specialized services when there's no other source in the community.

Pack a Child for Camp: Provides camp scholarship and summer enrichment opportunities for children being served by the Agency.

Year 'Round Pantry: Individual, community, and corporate in-kind gifts for clients served by the Agency including toys, camping supplies, back-to-school needs, blankets and bedding, baby and toddler essentials and personal care items.

Holiday Giving: Individuals, schools, community groups and corporate donors matched individually with client families to provide holiday meals and gifts.

Children's Medical Needs Fund: Provides financial assistance for medical services and equipment to children 18 or under with special healthcare needs. Those that cannot be fully funded through any other community resource, including state or federal programs.



Secure Online Donations



Chief Executive Officer
Diane Marquess, MS, LPC

Resource
Development Director
Courtenay VanderMolen

Fund Development
Marketing/PR
Communications
Volunteers

Clinical Services Director
Susan Davis, MA, LPC

The Counseling Center
Home & Community Based
Mental Health
Family Preservation &
Parenting Support
Crisis Intervention

Children Services Director
Elizabeth Lord, MA

Foster Care
Adoption
Recruitment/
Licensing

Quality Services and Compliance
Privacy Officer Manager
Allison Bland, MA, LLPC

Quality Management
Strategic Planning
Lean Management
Accreditation

Operations Director
Melissa Mehalko

Finance
Human Resources
Information Technology
Facilities

DEI
Manager
Tony Shepherd

Diversity
Equity
Inclusion

OUR SERVICES

CHILD WELFARE

Family Preservation & Parenting Support

Foster Care

Adoption

Recruitment, licensing and caregiver support

BEHAVIORAL HEALTH

The Counseling Center

Family and Community Treatment

Case Management

CRISIS INTERVENTION

Mobile Crisis Response

Therapeutic Residential Youth Services

