



8,747 Served Annually



4,773 Children Served

78% (Income under 200% of Federal Poverty level)



59% Age 0-19 **41%** Age 20-64





Dear Friends,

When we strengthen families, we strengthen community. In this annual report, we take you inside Family & Children Services' programs to better understand our services and the opportunities they offer community members. We work to help children who bear the burden of early childhood abuse, neglect, and family violence; youth struggling with emotional and developmental challenges; or parents and adults struggling to be successful. The common thread is that each child or adult hopes to feel better, do better on the job or in school, and be part of a strong family and community.

Each of the 9,000 children and adults who turned to Family & Children Services in 2014 did so seeking support and the tools to be successful in making difficult life transitions. Our obligation is to provide them with a continuum of therapeutic and support services aligned with our mission "to support, strengthen, and preserve the safety, well-being, and dignity of children, individuals, and families." Consumer 'voice and choice' are priorities in all that we do because the success of our service delivery relies on a trust relationship that supports client engagement in the work of becoming whole, improving abilities, and stabilizing families.

In keeping our mission and values at the center of our work, Family & Children Services' Board of Directors analyzed our current space utilization, focused on the types of spaces that would encourage the optimal service experience, best utilize staff expertise, and reduce further trauma, while creating strength-based solutions with our clients. The result was the decision to add safe, nurturing indoor and outdoor spaces for parent coaching and trauma treatment, and renovate existing space for youth with emotional and developmental challenges to develop community living skills. Our Making Room For Hope Capital Campaign is now under way with 34 eager community volunteers reporting robust early responses. We'll have more to share in late summer as the public phase begins.

It is an exciting and challenging time to be a part of the 112-year legacy of Family & Children Services. Our services could not have developed without your ongoing support. The Agency simply wouldn't be A Source of Hope to our clients without you.

With Gratitude,

Rosemary and Chip



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Rosemary Gardiner
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Family & Children Services

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"Family & Children Services has been providing programs to our community for 112 years and, while the commitment to continuing those services is stronger than ever, the challenges we face have risen significantly. Given our current facility constraints, our ability to serve the tremendous growth in client needs and produce effective outcomes has reached a tipping point. With the increase in foster care and adoption opportunities in our region, we are driven to expand and develop a more robust location to assist families in need and provide hope for a brighter future."

Mac Waldorf, Making Room For Hope Capital Campaign Co-Chair

2014 PROGRAM DEMOGRAPHICS

8,747 Served, **4,773** Children

78% (Income under 200% of Federal Poverty level)

Age:

59% Age 0-19

41% Age 20-64

Race:

58% White/Caucasian

19% Black/African-American

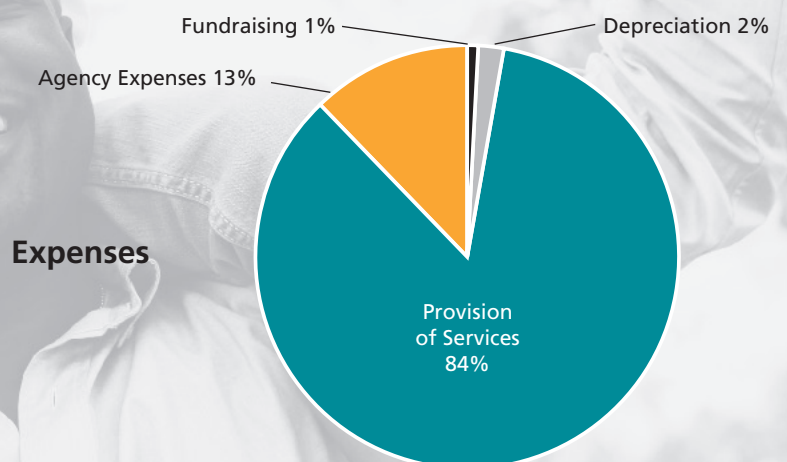
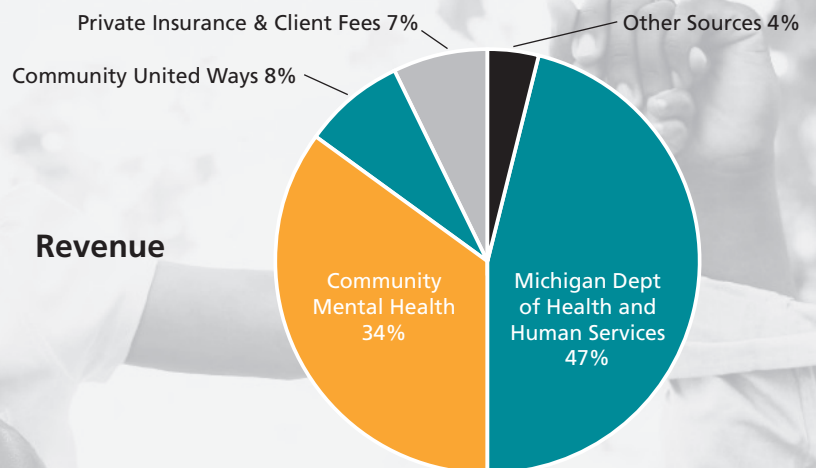
4% Hispanic/Latino

19% Other/No Response



2014 FINANCIAL HIGHLIGHTS

Family & Children Services' operating revenues for 2014 were \$10,798,164. In addition to United Way donations during 2014, which were included in operations, Family & Children Services' friends generously donated \$1,029,072 in annual, restricted, endowment, and early capital campaign gifts as well as non-cash gifts with an estimated value of \$132,141.



CHILD WELFARE



PROVIDING FOR 1,080 CHILDREN

Foster Care, Adoption, Behavioral Health/
Trauma Treatment, School Support,
and Social Connections

SUPPORTING 720 ADULTS

Parent Coaching / Education, Community Support,
125 Birth Parents and Extended Families,
110 Foster Families, 162 Adoptive Families



1,800
CHILDREN AND PARENTS



SUCCESS OUTCOMES FOR CHILDREN

Safety, Child Well-Being, Trauma / Recovery,
Restoring Children to Families,
Restored Childhood

SUCCESS OUTCOMES FOR PARENTS

Parental Resiliency, Social Connections,
Concrete Support in Times of Need, Increased
Knowledge of Parenting and Child Development,
Increased Ability to Promote the Social and
Emotional Competence of Children

BEHAVIORAL HEALTH



5,724 individuals, children
and families sought
Behavioral Health Services

1,163 youth in crisis accessed
Mobile Crisis Intervention

15 schools offered
on-site counseling



5,724
INDIVIDUALS,
CHILDREN,
AND FAMILIES

PROFESSIONALLY TRAINED STAFF JOINS CLIENT WITH:

- Empathy
- Engagement
- Expert Knowledge
- Objectivity
- Crisis Intervention

IMPROVE COMMUNITY QUALITY OF LIFE AND PRODUCTIVITY

- Healthy Children, Adults,
and Community
- Educated Children
- Employed Adults
- Economic Stability

RESTORE LIFE BALANCE (HEALTH)

- Strengthen Skills / Abilities
- Empower - Creating Hope

YOUTH DEVELOPMENT-RESPITE

ISSUE

203 isolated families (parents and siblings) living with 450 children ages 4-17 with emotional challenges and developmental disabilities.



SUPPORT

Specially Designed Group Experiences for Children with Special Needs

RESPITE HOMES



Staff teach and model social and emotional regulatory skill development to meet the needs of emotionally and developmentally challenged children, while providing a break from care giving responsibilities for their families.

OUTCOME

- Maintain family unit
- Improve life of siblings
- Sustain relationships
- Avoid abuse / neglect



YOUTH DEVELOPMENT-COMMUNITY LIVING SUPPORTS

ISSUE

176 children ages 4 to 17 improved social and emotional skills through a Positive Behavioral Supports model and trauma regulation curriculum. Structured experiences for children enhance their ability to integrate into family, school and their community.

SUPPORT

SOCIAL AND EMOTIONAL SKILL DEVELOPMENT TAUGHT IN THE CONTEXT OF:



ART

Independent ideas in group setting



MUSIC

Focused participation as a part of a group



RECREATION

Team player cooperating with others in a group



ADVENTURE

Move independently within a group in uncontrolled public community setting

OUTCOME

Children are able to recognize and manage emotions while independently engaging with peers and community.



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GIFT FROM PETER AND ELIZABETH SEAVER FAMILY FUND RECOGNIZING F&CS STAFF VOLUNTEER HOURS

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RESTRICTED, OPERATING

The W.S. and Lois Van Dalson Foundation

RESTRICTED, SERVICE SPECIFIC

The Arnold Moelk Benefit Fund*
 Eaton Corporation
 Kalamazoo Rotary Club Charities
 Rajendra and Lalitha Krishnan
In Honor of Christy Warren
 Santree Foundation
 Anonymous
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MATCHING GIFT CORPORATIONS AND FOUNDATIONS

Abbott Laboratories Fund
 The Anderson's, Inc.
 Bank of America
 Eaton Corporation
 ghs Corporation
 Irving S. Gilmore Foundation
 The J.P. Morgan Chase Foundation
 The John E. Fetzer Institute, Inc.
 Kalamazoo Community Foundation
 McFee Technologies Company
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 Pfizer Foundation Matching Gift Program
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WE WOULD LIKE TO EXTEND A SPECIAL THANK YOU TO OUR UNITED WAYS AND UNITED WAY DESIGNATED DONORS.

Heart of West Michigan United Way
 Marshall United Way
 United Way of the Battle Creek and Kalamazoo Region

This Annual Report recognizes those who gave between January 1, 2014 - December 31, 2014. While every attempt has been made to be as accurate as possible in the reporting of names, please accept our apology if we have made an error. If you would like a change in the way your name is reflected in future reports, please contact the Development Office at 269.373.0248 ext. 417.

Our most sincere appreciation to everyone who contributed to Family & Children Services throughout 2014.

* Funds are held at Kalamazoo Community Foundation.

** Funds are held at Battle Creek Community Foundation.

GIVING OPPORTUNITIES



Family & Children Services responds to each community's changing human service needs and invites community members to join us through donation and volunteer service.

Annual Giving

- **HANDLE WITH CARE:** A unique safety net providing clients of Family & Children Services with basic needs and specialized services when there is no other source in the community.
- **"Pack a Child for Camp":** Provides camp scholarship opportunities for children being served by the Agency.
- **Holiday Giving Program:** Individuals, schools, community groups, and corporate donors are matched individually with client families to provide holiday meals and gifts.
- **Year 'Round Pantry:** Individual, community, and corporate in-kind gifts are provided to clients served by the Agency. These items include toys, household items, camping supplies, back-to-school needs, blankets and bedding, baby and toddler essentials and other personal care items.

Making Room For Hope

- Public Phase to begin late summer 2015

Endowments Held by Family & Children Services (Greenleaf Trust)

- Circle of Hope Endowment
- Gilmore/Smith Children's Respite Endowment

Endowments Held at the Kalamazoo Community Foundation

- Family & Children Services, Inc. Endowment
- Donald Vander Kooy Executive Director's Endowment
- Family & Children Services Endowment Fund for YMCA Sherman Lake Camp Scholarships

Endowments Held at the Battle Creek Community Foundation

- Family & Children Services Endowment

Visionary Club

- **Deferred and Planned Gifts:** Please contact the Development Office for more information about making a planned gift

For more information, please contact:

The Development Office 269.373.0248 ext. 417 fcsource.org Secure Online Donations



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