

**To make a phone referral in
Kalamazoo County contact:**

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**To make a phone referral in
Calhoun County contact:**

Heather Martinez, MA
Supervisor
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Funded by the State of Michigan

Family & Children Services is a private, nonprofit, nonsectarian, human service organization begun in 1903. Its mission has remained constant "...To support, strengthen and preserve the safety, well being and dignity of children, individuals and families".

The Agency receives funding through contracts with Community Mental Health programs and the Michigan Department of Health and Human Services, insurance reimbursements, fees for service based on a sliding scale and contributions. We are accredited by the Council on Accreditation of Services for Families and Children. The Agency is licensed by the State of Michigan as a Child Placing Agency, Child Caring Institution (Children's Therapeutic Group Home), and Substance Abuse Program.

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- *Family & Children Services' facilities are barrier-free.*



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fcsource.org



Families Together Building Solutions



Families Together Building Solutions

FTBS is an in-home program that works with families who are experiencing issues related to child and family well-being and are in need of supportive assistance.

What can you expect?

Families can expect a strength-based and solution-focused approach. The FTBS Worker will use the family's many strengths to assist them in solving the challenges they are facing. Service areas include:

- Parenting Support/Skills
- Assistance with budgeting
- Connection with community resources
- Communication and conflict resolution
- Building Positive Relationships
- Advocate for services that family desires
- Assistance with Counseling Referrals
- Assist family with household management



The FTBS program:

- Works with families in their own home
- Has staff available 24/7 if a crisis occurs with the family
- Will work with families during evenings or weekends when necessary
- Provides service to the family for ninety (90) days not to exceed a total of one hundred eighty (180) days of service
- Will average not less than three (3) hours of face-to-face contact per family, per week

Who can refer?

- Department of Health and Human Services CPS in Kalamazoo and Calhoun Counties
- School Success Coaches in Kalamazoo and Calhoun Counties

Who is eligible?

Parent or primary caregiver in Kalamazoo or Calhoun County who is responsible for the care and supervision of minor child(ren):

- Who have an open DHHS Category I, II, III, IV, foster care or delinquency case
- Whose open case was closed within the past 18 months
- Who had a CPS investigation within the past 18 months
- Who had 3 or more rejected CPS complaints
- Who have completed Families First services and need additional services
- Who have completed Family Reunification Program and need additional services
- Families open to prevention services with Category IVs having priority
- Families with an open Category I or II and no longer qualify for Families First Services
- Families identified as needing support by a DHHS Success Coach