

## Child/Adolescent Crisis Residential Services

or

## Youth Crisis Respite Services

Payment authorized by  
Community Mental Health Entities

For Intake call:

**1.877.296.2062**

Located at  
1630 Lake Street  
Kalamazoo, MI 49001

Glen's House phone #:  
**269.330.4178**

Family & Children Services is a private, nonprofit, nonsectarian, human service organization begun in 1903. Its mission has remained constant "...To support, strengthen and preserve the safety, well being and dignity of children, individuals and families".

The Agency receives funding through contracts with Community Mental Health programs and the Michigan Department of Health and Human Services, insurance reimbursements, fees for service based on a sliding scale and contributions. We are accredited by the Council on Accreditation of Services for Families and Children. The Agency is licensed by the State of Michigan as a Child Placing Agency, Child Caring Institution (Children's Therapeutic Group Home), and Substance Abuse Program.

Sherry Thomas-Cloud, MSW, LMSW  
*Chief Executive Officer*  
Sherry.Thomas-Cloud@fcsource.org

Susan Davis, MA, LPC  
*Program Manager*  
269.488.7927  
susand@fcsource.org

Diane Marquess, MS, LPC  
*Director*  
Behavioral Health Services  
269.488.7923  
dianem@fcsource.org

- Family & Children Services' facilities are barrier-free.



1608 Lake Street, Kalamazoo, MI 49001  
269.344.0202 | Fax 269.344.0285

778 W. Columbia Avenue, Battle Creek, MI 49015  
269.965.3247 | Fax 269.966.4135



## Glen's House Child/Adolescent Crisis Residential



For Intake call:  
**1.877.296.2062**



# *In every crisis there is an opportunity.*

## **Glen's House**

### **Child/Adolescent Crisis Residential**

Glen's House Crisis Residential services provide a safe and therapeutic environment for youth, ages 5-17, with a primary mental health diagnosis and experiencing an acute psychiatric crisis.

Glen's house is intended to provide a short-term (up to 14 nights) stay to:

- youth who are at risk of an inpatient psychiatric admission
- avert an inpatient psychiatric admission
- shorten the length of an inpatient stay

Crisis placements are accepted 24-hours, 365 days a year in a licensed residential facility. Youth can have a co-occurring substance abuse or developmental disability.

On-site crisis services include:

- psychiatric evaluation
- clinical assessment by licensed mental health professional
- treatment planning
- nursing consultation
- medication management/stabilization
- individual, family, and group counseling
- crisis/safety planning



**Youth Crisis Respite** provides a short-term placement for youth, ages 5-17, experiencing a mental health crisis. Services are typically 2-14 days to assist in stabilizing a current (not on-going) crisis situation. Focus is on the temporary separation from youth's natural environment to prevent the risk of deterioration of their mental health condition or harm to themselves or others.

On-site services include:

- continuous observation and supervision
- medication administration
- crisis planning

Crisis Residential/Respite programs operate utilizing **TARGET: Trauma Affect Regulation and Positive Behavior Support (PBS)** curriculum.

During a youth's stay, emphasis is placed on creating an environment designed to support youth in trauma recovery. Each youth will have a comfortable, private room. Residents will be encouraged to participate in structured activities that are scheduled throughout the day. Balanced nutritional meals are provided in a family-like setting.

