

Case Management provides:

- Crisis intervention and support
- Voluntary, home and community-based treatment services
- Clinical assessment and determination of youth and family needs
- Assistance in developing individualized, family-centered plans
- Integrated mental health treatment
- Substance use treatment (Kalamazoo County only)
- Parenting/Family education, information and support
- Advocacy, referral, and support within community and educational systems
- Coordination of psychiatric services
- A variety of clinical interventions including evidence-based models
- Individual and family support services focused on community integration
- Support in developing and maintaining independence

Family & Children Services is a private, nonprofit, nonsectarian, human service organization begun in 1903. Its mission has remained constant "...To support, strengthen and preserve the safety, well being and dignity of children, individuals and families".

The Agency receives funding through contracts with Community Mental Health programs and the Michigan Department of Health and Human Services, insurance reimbursements, fees for service based on a sliding scale and contributions. We are accredited by the Council on Accreditation of Services for Families and Children. The Agency is licensed by the State of Michigan as a Child Placing Agency, Child Caring Institution (Children's Therapeutic Group Home), and Substance Abuse Program.

Sherry Thomas-Cloud, MSW, LMSW
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Case Management is a program of Home and Community Intervention (HCI) Services

Kalamazoo County

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- Family & Children Services' facilities are barrier-free.



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Case Management



Support to Realize Your Dreams



Case Management Services ... You Design. We Deliver.

Family & Children Services' Case Management Program specializes in working with youth up to age 18 and their families (young adults ages 18-26 years in Kalamazoo Co. only). Case Management Services empower individuals/families to successfully participate in a community environment by providing services that are responsive, respectful, and adaptive to individual needs and preferences.

Case Management Services are flexible and strength-based to meet client needs. Efforts are focused on empowering individuals with multiple service needs so they may achieve their goals, direct their own lives and reduce dependency on service providers.



Using a wraparound approach, Case Managers coordinate and monitor services and supports within community, educational, legal, and employment systems by:

- Using a strength-based, needs-driven approach
- Encouraging consumer choice throughout service involvement
- Helping consumers identify and build relationships with natural supports
- Providing advocacy, community-based referrals, and support
- Partnering with consumers to create and sustain community involvement
- Promoting wellness, recovery and self-determination
- Recognizing consumer's personal stage of change and addressing co-occurring (mental health and substance use) issues



To learn more about Case Management or to make a referral for either, contact:

[In Kalamazoo County](#)

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Case Management services are provided through a contract with Kalamazoo Community Mental Health and Substance Abuse Services in Kalamazoo County and Summit Pointe in Calhoun County.